

ENTERING REFILL CODES

Your National Biological home phototherapy unit is equipped with a prescription timer. When there are 5 treatments remaining on your device, the yellow indicator light labeled "Call Doctor When Flashing" will illuminate and a code will display. That means it is time to contact your doctor for a refill code. Once the remaining 5 treatments are used, the device will no longer work until you enter the refill code your doctor provides.

These are the steps for entering new refill codes:

The yellow indicator light labeled "Call Doctor When Flashing" will flash when your treatments are about to expire.



Call your doctor's office and tell them that your phototherapy device has 5 treatments remaining and that you need a refill code. Provide the expiration code displayed on the timer to your doctor.



Your doctor will give you your refill code. If your doctor does not have your refill code on file, he or she can obtain one by calling (216) 831-0600 or accessing our customer service portal at www.phototherapydoctor.com. Your doctor will need your expiration code to get your refill code.

*Before giving you your refill code, your doctor may ask you questions about how your treatment is progressing, just as he or she might when you call and request a refill on a prescription from the pharmacy.

When you receive your refill code from your doctor, write it down. On your device, use the "Up" and "Down" arrows to scroll until the refill code is displayed.



When the refill code is displayed, press the "Stop/Start" button. If the new refill code has been entered correctly, the timer will beep once and the flashing light will turn off. The timer screen should display all zeros (0:00).



If the timer beeps but the yellow indicator light remains lit, the refill code has been entered incorrectly. Repeat the steps above. If you continue to have issues contact your doctor to have the refill code verified or to have another one issued.