

Your National Biological home phototherapy unit is equipped with a prescription timer. When there are 20 treatments remaining on your device, a message will appear on the screen, "Prescription has expired. Call doctor." That means it is time to contact your doctor for a refill code. Once the remaining 20 treatments are used, the device will no longer work until you enter the refill code your doctor provides. Until you use up the remaining 20 treatments, you can return to the "Set Time" screen by pressing the "Pause" button.

## These are the steps for entering new refill codes:

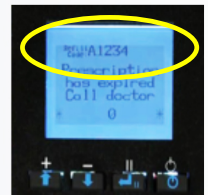
# 1

When you are out of treatments, the following message will appear on your screen: Prescription has expired. Call doctor.



# 2

Call your doctor's office and tell them that your phototherapy device has 20 treatments remaining and that you need a refill code. Provide the code displayed on the timer to your doctor.



# 3

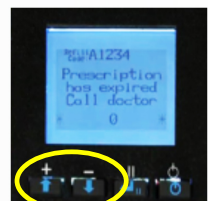
Your doctor will give you your refill code. If your doctor does not have your refill code on file, he or she can obtain one by calling (216) 831-0600 or accessing our customer service portal at [www.phototherapydoctor.com](http://www.phototherapydoctor.com).

Your doctor will need your expiration code to get your refill code.

a. Before giving you your refill code, your doctor may ask you questions about how your treatment is progressing, just as he or she might when you call and request a refill on a prescription from the pharmacy.

# 4

When you receive your refill code from your doctor, write it down. On your device, use the "Plus" and "Minus" buttons or "Up" and "Down" arrows to scroll until the refill code is displayed.



# 5

If your timer has a code that starts with A : Press the "Start" button when the correct refill code displays.

If your time has a code that starts with B : Press the "Pause" button when the correct refill code displays.

# 6

The "Set Time" screen should appear showing the last treatment time setting and the new number of treatments available. If the "Prescription has Expired" screen appears, the refill code was entered incorrectly. Try entering it again. If you continue to have issues, contact your doctor to have the refill code verified.

